

## Digital apprentice: Expert witness evidence record

Digital apprenticeship name: Infrastructure Technician

Apprentice name: Dan Conroy

Criteria this evidence relates to: 1 Communication

Date of evidence: 27/08/2019

Expert witness name: Ryan O'Connor

Relationship to candidate: Line Manager

### Details of testimony:

Dan is very good at communicating with other people he communicates with people on a daily basis whether this is face-to-face, orally over the telephone or through face-to-face and even remotely.

Dan is very good at writing professional correspondence and does so on a daily basis. He will always check to make sure that he can send something before doing so especially if it is in a passive aggressive tone. Dan will always proof read his work and always gets somebody else to proof read his work as well before sending it.

Dan is very good when using certain communication styles and is very culturally aware and makes sure that the communication style is appropriate for the customer and the topic of the discussion.

I can confirm the candidate's evidence is authentic and accurate.

Expert witness signature: 

Name: RYAN O'CONNOR

Date: 27/08/19

Contact telephone number: 07342 712726

Please tick (✓) the appropriate box.

☒ QUALIFIED AS AN ASSESSOR FOR WORKPLACE PERFORMANCE

☒ RELEVANT PROFESSIONAL WORK ROLE THAT INVOLVES EVALUATING EVERYDAY STAFF PRACTICE

☒ CURRENT EXPERTISE

☒ FAMILIAR WITH THE DIGITAL APPRENTICESHIP STANDARDS TO WHICH THE CANDIDATE IS WORKING